

Los Angeles County Department of Mental Health - Windows Internet Explorer

http://dmh.lacounty.gov/wps/portal/dmh

File Edit View Favorites Tools Help

http://lacdmh.lacounty.gov/... Los Angeles County Dep...

lacounty.gov County Directory of Information & Services | Public Alerts | Public Information | County Contact Information

LAC DMH
LOS ANGELES COUNTY
DEPARTMENT OF
MENTAL HEALTH

Do you need help or support?
1-800-854-7771
ACCESS Center 24/7 Helpline

Contact Us

About DMH | Our Services | **For Providers** | Contract Opportunities | Press Center | Employment Opportunities

Enter a search term Search

Home

For Providers

Administrative Tools

- Administrative Information for Clinicians
- Provider Manuals & Directories
- Policies, Parameters & Guidelines
- Administrative Forms
- Integrated System
- Quality Improvement

Clinical Tools

- Clinical Forms
- Clinical Practice
- Pharmacy
- Training & Workforce Development
- Student Professional Development Program
- Web-Based Training & Meeting Solution

resources... Learn More >>

DMH Home | Contact Us | Text-Only | A A A

From the DMH website click on the "For Providers" tab

Choose the Integrated System option.

Services

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rams
ea.

Enter city or zip (required):

GO

Advanced Search

Quick Links

I W

Find a(n)...

Report a(n)...

Departments and Affiliated Partners

Select from the list to find a LA County department, commission, or agency.

Departments and Affiliated Part

Prevention

Brochures

Healthy Way LA (HWLA) Toolkit

Minds & Matters Winter 2012

e-News

LA County Youth Suicide Prevention Project

LACDMH Free Your Mind Project Radio Show

DMH Calendar

MHSA Announcements

Stories of Impact

- Steve Lopez and Nathaniel Ayers PSA
- Olive View Mental Health Urgent Care
- Ron Artest Visits Jefferson High School
- Mariette Hartley Profile
- Mia St. John Profile
- Stephen Peck, MSW Profile
- Maurice Benard Profile
- Robert David Hall Profile
- Clayton Chau, MD, Ph.D. Profile
- See More...

Making a Difference

"Making a difference begins with eliminating the stigma and discrimination associated with a mental health diagnosis. Breaking down stigma and discrimination barriers, while enhancing acceptance, tolerance and social inclusion among Los Angeles County residents and communities is central to our mission..."

Marvin J. Southard, D.S.W.
Director, Los Angeles County Department of Mental Health

YouTube f

template - Windows Internet Explorer

http://lacdmh.lacounty.gov/hipaa/index.html

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Integrated System

To Enrich Lives Through Effective and Caring Service

IS HOME DIRECTLY OPERATED CLINICS OUTPATIENT FEE-FOR-SERVICE CONTRACT PROVIDERS

Site News

IS Top Downloads

[Head of Service Directory - Alpha](#)
[Head of Service Directory - Num](#)
[Provider Directory](#)
[MHMIS Error Codes List](#)
[Procedure Codes Manual](#)
[The IS Codes Manual v4.6](#)
[Who to Contact?](#)

Subscribe to IS Alert

Enter your name and email address below:

Name:

Email:

☒ Subscribe ☐ Unsubscribe

IS Issues Workgroup

[Meeting Information](#)

Welcome to the Integrated System Website

The Integrated System is the Department of Mental Health's secure, web-based information system designed to comply with HIPAA and improve service delivery.

Help Desk: 213-351-1335 Available M-F, 7:30 AM to 5:00 PM After-hours, call ISD Support Line at 562-940-0617

Integrated System Hours of Operation are 6:45 AM to Midnight, Daily

Did you know there are two options for terminating Rendering Providers? Please read the Rendering Provider Termination Procedures on the Forms page. You will also find a sample for both options.

In compliance with HIPAA, the information on this website are for informational purposes only. No representations on this website are made. All contents are coincidental.

dmh home / is home / contacts
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On the IS website, click on the
"Contract Provider" tab

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http://lacdmh.lacounty.gov/hipaa/cp_home.htm

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Integrated System

To Enrich Lives Through Effective and Caring Service

IS HOME DIRECTLY OPERATED CLINICS OUTPATIENT FEE-FOR-SERVICE CONTRACT PROVIDERS

Working in the IS ← → Welcome, Contract Providers!

[Special Bulletins!](#)

[Getting Started on the IS](#)

[Getting IS Training](#)

[Using the IS](#)

[Using IS Reports](#)

[Handling Error Msgs. & Denials](#)

[IS Forms](#)

[Getting Help with the IS](#)

[CPTP](#)

[Links](#)

[EDI / Secure File Transfer](#)

[Evidence Based Practice/Service Strategies](#)

Click on the Links to the left to view the materials.....

Click on the words **Integrated System at the top of this page to access the IS through the Internet**

The IS Issues Database: [How to Login](#)
Click [HERE](#) to access the Database...

June 20, 2007

[Policy and Procedures for Contract Providers](#)

[DMH Practice Parameters](#)

Next click on the "Using the IS" link

template - Windows Internet Explorer

http://lacdmh.lacounty.gov/hipaa/cp_UsingtheIS.htm

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Integrated System

To Enrich Lives Through Effective and Caring Service

IS HOME DIRECTLY OPERATED CLINICS OUTPATIENT FEE-FOR-SERVICE CONTRACT PROVIDERS

Working in the IS ←

- [Special Bulletins!](#)
- [Getting Started on the IS](#)
- [Getting IS Training](#)
- [Using the IS](#)
- [Using IS Reports](#)
- [Handling Error Msgs. & Denials](#)
- [IS Forms](#)
- [Getting Help with the IS](#)
- [Links](#)
- [EDI / Secure File Transfer](#)

→ Using the IS

Click on any of these to see a menu of items...

- [IS Movies](#) - Learn solutions with our step by step medical
- [Procedure Codes](#) - Information about
- [Plans](#) - Helpful information about h
- [Special Bulletins](#) - Announcements and Updates about special IS issues
- [Manuals & Guides](#) - Reference works and helpful tips
- [Training Modules](#) - The IS Training Manual
- [Reconciliation](#) - Information about Fiscal Reconciliation

Next click on the "IS Movies" link

co_ISMovies - Windows Internet Explorer

http://lacdmh.lacounty.gov/hipaa/co_ISMovies.htm

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http://lacdmh.lacounty.gov/... co_ISMovies

Integrated System

To Enrich Lives Through Effective and Caring Service

IS HOME DIRECTLY OPERATED CLINICS OUTPATIENT FEE-FOR-SERVICE CONTRACT PROVIDERS

Working in the IS ← → Using the IS

[Special Bulletins!](#)

[Getting Started on the IS](#)

[Getting IS Training](#)

Make sure your SPEAKERS are turned on!

- General
- IS [Website Tour](#)
- Explaining [IS Movies and Live Meeting](#)
- How Do I [Logon to the IS using RSA SecurID Card?](#)
- How Do I [Add a Client](#) (part 1)?
- How Do I [Add a Client](#) (part 2)?
- How Do I [Open an Outpatient Episode?](#)
- How Do I Use the New [Find Client on Home Tab?](#)
- Using the [Client List](#), [Caseload](#), [Daily Log](#)
- Information on [Day Treatment](#)
- Information on [Inpatient](#)

Services and Claims

Using [Eligibility Checks](#)

- How Do I [Add a Service?](#)
- Navigating [The Episode Screens](#)
- How do I [Add a Claim](#) with Medi-Cal?
- How do I [Add a Simple Claim?](#)
- How Do I [Void or Resubmit a Claim?](#)

Prescription Authorization Tracking System (PATS)

- How Do I [Enter Prescriptions?](#)

Community Outreach Services

- How Do I [Enter COS Services?](#)

Groups

- How Do I [Enter a Group?](#)

• IS for [MHSA Providers](#)

[Links](#)

[EDI / Secure File Transfer](#)

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Choose the “Logon to the IS using RSA SecurID Card” movie

Getting Help with the IS and RSA devices

- IS website address
 - <http://lacdmh.lacounty.gov/hipaa/index.html>
- IS Helpdesk Phone #
 - 213-351-1335
- ISD Helpdesk Phone #
 - 562-940-3305

IS Training Dates

- **Select One IS Training Date**
January 20, from 9AM - 3:30PM
February 3, from 9AM - 3:30PM
February 17, from 9AM - 3:30PM
March 16, from 9AM - 3:30PM
March 30, from 9AM - 3:30PM

You can sign up for a session by sending an email to ISRSVP@dmh.co.la.ca.us

1. "Basic Training" in the Subject line, and the following information:
2. Your name and email
3. Your Agency/Reporting Unit Number
4. Your phone number
5. The names of other people at your agency whom you would like to register.